

2QTR2025 SE Surplus Declaration

State	Exchange	Working Agreement	Organizational Unit	Job Title	# Number at Risk	Surplus Function	Displacement Date	Surplus Classification
AL	DCTR	Core - CWA D3	SWINK, CRISTY	LINE TRANSLATIONS SPECIALIST	4	Central Office line programming via the MARCH system on legacy/POTS phone lines	06-28-2025	Technological/ Operational Efficiency
AL	FLRN	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	1	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic
AL	BRHM	Core - CWA D3	TOWNES, CHAD	DISPATCH ASSISTANT	8	Assign managed services, installation, and maintenance work to technicians.	06-28-2025	Economic
AL	BRHM	Core - CWA D3	SWINK, CRISTY	FACILITIES ASSIGNMENT SPCLST	14	Facility assignment on Copper networks	06-28-2025	Technological/ Operational Efficiency
AL	BRHM	Core - CWA D3	TOWNES, CHAD	OFFICE ASSISTANT	1	Clerical / Administrative	06-28-2025	Technological/ Operational Efficiency
AL	BRHM	Core - CWA D3	RIVERA, MAYRA	OFFICE CLERICAL ASSISTANT	2	Clerical / Administrative	06-28-2025	Technological/ Operational Efficiency
AL	BRHM	Core - CWA D3	TOWNES, CHAD	SERVICE REPRESENTATIVE	73	Loads, investigates and resolves billing disputes for Wholesale Customers for TDM, Private Line, and AT&T Switched Ethernet services.	06-28-2025	Technological/ Operational Efficiency
AL	BRHM	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	2	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic
AL	MTGM	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	1	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic
FL	BYBH	Core - CWA D3	KORTE, KEITH	SERVICES TECHNICIAN	5	Repairs and maintains outside cable facilities and premise services wires. May perform all duties of a Service technician.	06-28-2025	Technological/ Operational Efficiency
FL	FTLD	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	1	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic

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FL	FTLD	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	1	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic
FL	FTPR	Core - CWA D3	SWINK, CRISTY	OFFICE ASSISTANT	1	Clerical / Administrative	06-28-2025	Technological/ Operational Efficiency
FL	JCVL	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	3	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic
FL	MIAM	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	2	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
FL	MIAM	Core - CWA D3	SWINK, CRISTY	OFFICE ASSISTANT	4	Clerical / Administrative	06-28-2025	Technological/ Operational Efficiency
FL	NDAD	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	2	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
FL	FTLD	Core - CWA D3	TOWNES, CHAD	CUSTOMER SERVICE ASSOCIATE	20	The CAB team takes phone calls and chats from external AT&T Business customers. These customers are looking to create trouble tickets, get status on an existing trouble ticket, or escalate on an existing trouble ticket.	06-28-2025	Technological/ Operational Efficiency
FL	FTLD	Core - CWA D3	TOWNES, CHAD	CUSTOMER SERVICE ASSOCIATE	41	Retail Order Creator (TDM/Strategic) - Issues service orders for Retail TDM/Strategic Products	06-28-2025	Technological/ Operational Efficiency
FL	FTLD	Core - CWA D3	TOWNES, CHAD	CUSTOMER SERVICE ASSOCIATE	10	Issues service orders for IP Broad Band (IPBB) products	06-28-2025	Technological/ Operational Efficiency

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FL	FTLD	Core - CWA D3	TOWNES, CHAD	MAINTENANCE ADMINISTRATOR	3	The CAB team takes phone calls and chats from external AT&T Business customers. These customers are looking to create trouble tickets, get status on an existing trouble ticket, or escalate on an existing trouble ticket.	06-28-2025	Technological/ Operational Efficiency
FL	FTLD	Core - CWA D3	TOWNES, CHAD	SERVICE CONSULTANT	14	Retail Order Management (TDM/Strategic) - Project management support for complex TDM/Strategic Products	06-28-2025	Technological/ Operational Efficiency
FL	WPBH	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	1	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
FL	WPBH	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	2	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic
GA	ALBY	Core - CWA D3	SWINK, CRISTY	SALES ASSOCIATE	2	DAC (Digital Assistance Center) Tier 3 - providing support for customers and Tiers 1 and 2 in handling issues such as password resets involving our digital presence (i.e. - ATT.com, etc.)	06-28-2025	Technological/ Operational Efficiency
GA	ALBY	Core - CWA D3	SWINK, CRISTY	SERVICE REPRESENTATIVE	31	DAC (Digital Assistance Center) Tier 3 - providing support for customers and Tiers 1 and 2 in handling issues such as password resets involving our digital presence (i.e. - ATT.com, etc.)	06-28-2025	Technological/ Operational Efficiency
GA	ALPR	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	1	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
GA	ATLN	Core - CWA D3	TOWNES, CHAD	ELECTRONIC TECHNICIAN	18	Service Assurance Support for Legacy TDM products and services.	06-28-2025	Technological/ Operational Efficiency

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GA	ATLN	Core - CWA D3	RIVERA, MAYRA	OFFICE CLERICAL ASSISTANT	1	Clerical / Administrative	06-28-2025	Technological/ Operational Efficiency
GA	ATLN	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	2	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
GA	CHMB	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	1	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
GA	CNYR	Core - CWA D3	PARADISE, MICHAEL	ELECTRONIC TECHNICIAN	8	This role involves performing maintenance on the Network Transport Layer 1.	06-28-2025	Technological/ Operational Efficiency
GA	NRCR	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	4	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic
GA	PWSP	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	1	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
GA	THSN	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	1	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic

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GA	TUKR	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	1	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
LA	NWOR	Core - CWA D3	TOWNES, CHAD	SERVICE CONSULTANT / CPE	1	Service Consultants meet with customers and gather information pertaining to their specific TDM, VOIP, KEY, or PBX solutions. Service Consultant will assist in the planning-and programming phase of systems as well as the training of end users after and during installation.	06-28-2025	Economic
MS	JCSN	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	1	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic
NC	CHRL	Core - CWA D3	SCHUTTS, WILLIAM	DIGITAL TECHNICIAN	2	Technician responsible for Digital Electronic work in the AT&T Network.	06-28-2025	Economic
NC	CHRL	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	1	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
NC	RLGH	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	1	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
SC	CMDN	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	1	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic
SC	CLMA	Core - CWA D3	PARADISE, MICHAEL	COMMUNICATIONS ASSISTANT	9	Legacy CTS RBOC TDM (Southeast & Midwest) and associated work center responsibilities.	06-28-2025	Technological/ Operational Efficiency

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TN	NSVL	Core - CWA D3	PARADISE, MICHAEL	ELECTRONIC TECHNICIAN	1	Responsible for the maintenance and repair of Remote Testheads, supporting legacy products such as Plain Old Telephone Service (POTS) lines and wireline Time-Division Multiplexing (TDM) circuits.	06-28-2025	Technological/ Operational Efficiency
TN	KNVL	Core - CWA D3	TOWNES, CHAD	SERVICE CONSULTANT / CPE	1	Service Consultants meet with customers and gather information pertaining to their specific TDM, VOIP, KEY, or PBX solutions. Service Consultant will assist in the planning-and programming phase of systems as well as the training of end users after and during installation.	06-28-2025	Economic
TN	RPLY	Core - CWA D3	KORTE, KEITH	FACILITY TECHNICIAN	1	Perform provisioning/maintenance functions to provide/maintain telecommunications services to customers.	06-28-2025	Technological/ Operational Efficiency
TN	RPLY	Core - CWA D3	KORTE, KEITH	SERVICES TECHNICIAN	2	Perform provisioning/maintenance functions to provide/maintain telecommunications services to customers.	06-28-2025	Technological/ Operational Efficiency